

Case Study - Liverpool City Council & .NET

Liverpool City Council, in common with other Councils, had an administrative headache in keeping banking transactions generated by over 220 schools in the City reconciled with their main banking records. They struck on the idea of automating this process, and using a system to match transactions recorded by the schools in their accounting records with those provided by the Bank.

After consultation, ResMan were chosen with Microsoft .NET as the development environment, with Microsoft SQL Server 2000 holding the transaction data on a server provided by the Council. Microsoft Terminal Services has been selected to connect the operators to the software, and the system will be run as a Thin Client solution.

ResMan also used .NET to develop a web portal through which schools will upload their transaction data and maintain regular contact with the Council's administrative staff.

.NET has proved an effective development tool in terms of the speed with which development has taken place, and in terms of the functionality the toolset brings.

Microsoft SQL Server 2000 has proved itself as a world class database solution and the integration with .NET and facilities like support for XML and web services makes it a superb proposition for companies of any size. It is an area ResMan specialise in, and a product set to become more dominant in our opinion.

Microsoft Terminal Services is a service shipped free with Windows Server Operating Systems. It requires a license to connect to it from the client PC. It provides a thin client terminal emulation session to the client PC which means the processing is done on the server, and the user just sees a Window of the software on his system, meaning minimal network traffic.

The system has been successfully trialled and is proving extremely efficient. Staff who dealt with this process previously are being redeployed within the Council, leaving 2 staff to operate the system, and yielding over £200,000 per annum in benefit to the Council.

Full live usage is scheduled for October 2003.

Company History

ResMan Limited was formed in 1990 to provide Asset Management software to the NHS and other Public Sector organisations. ResMan remain loyal to this market today, supporting over 50 NHS clients.

ResMan formed a commercial division in 1997 to address a need for professional services to medium sized companies in the North West, which has grown to account for approximately 50% of ResMan's overall business.

ResMan have further developed their commercial success with the introduction of Integrated and Tailorable Accounting Modules.

ResMan achieved BS EN ISO 9001:2000 accreditation for software design and support in March 2000 in recognition of our commitment to quality, recently updated to BS EN ISO 9001: 2000 accreditation.

For specific information about how we might help your organisation, please contact our Sales Department on the number below, or by email at online.sales@resman.co.uk.

Links

<http://www.resman.co.uk>