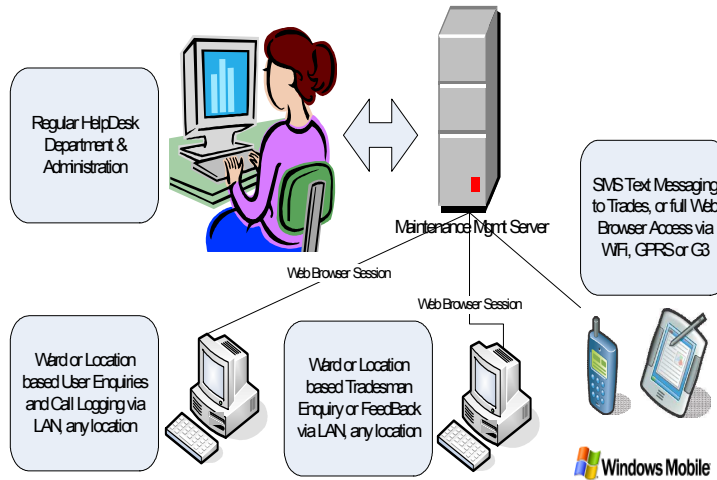


## Product Guide – Web Forms for Maintenance Management



### Product Description

ResMan Web Forms is a browser based package designed to make maintenance and asset information accessible to users and maintenance staff across an organisation's network, or over the internet.

The module works with ResMan's SQL based Maintenance Management system.

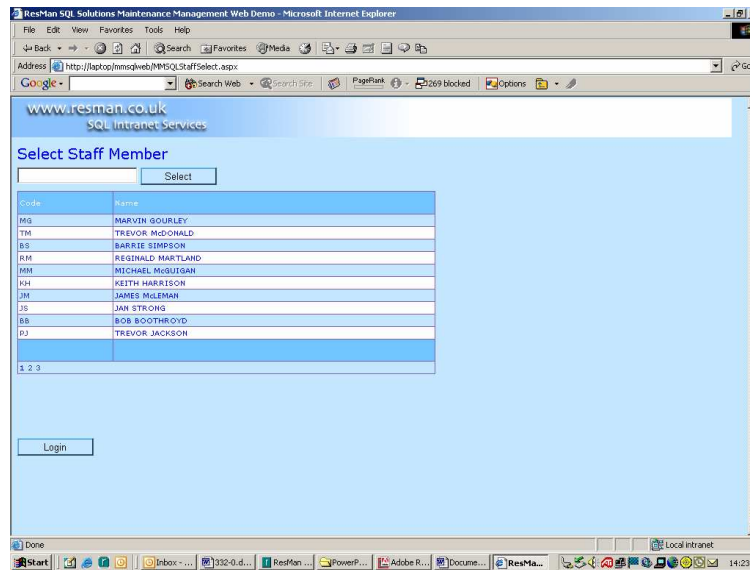
The system comprises a password protected login and a series of web pages

enabling the user or maintenance person to both view and feed back information.

### Product History

ResMan have developed a number of internet based solutions for large organisations in the last three years, notably an automated bank reconciliation system for all schools in Liverpool, for Liverpool City Council, and a timesheet entry system for The General Electric Corporation of America (GEC) used by their engineers worldwide.

ResMan Web Forms is simply an extension of this technology into an established ResMan product.



### Features & Benefits

ResMan Web Forms have been developed to achieve the following. We are constantly looking at ways to extend the scope and use of this technology and always appreciate client feedback and suggestions;

- Maintenance staff can receive work and enter feedback
- End users can log on with a Job Number and see Job Status
- End users can log on and enter a call
- End users can view their own assets.
- End users can enter new assets and maintain details
- End users can look at a Library of owned equipment

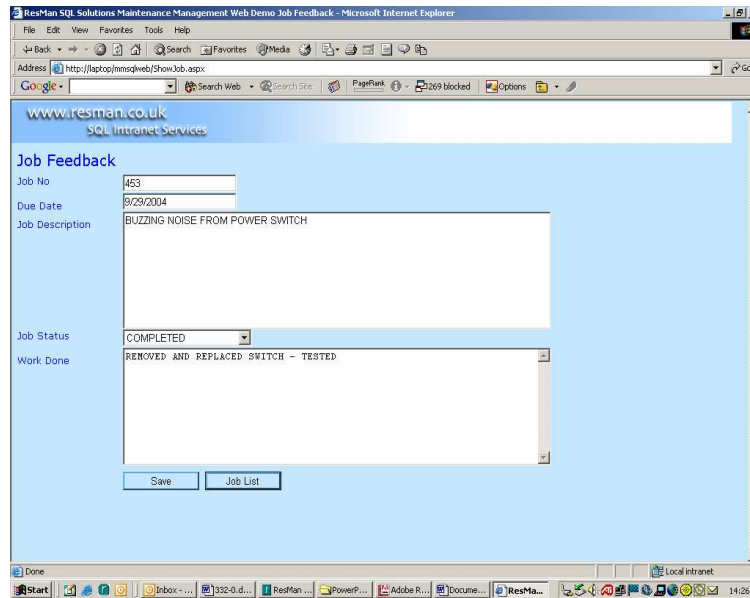
The benefits are a reduction in administration for the department operating the helpdesk and increased efficiency for the workforce. For the end users, the benefit is instant access to asset and maintenance related data via their PC.

## Product Guide – Web Forms for Maintenance Management

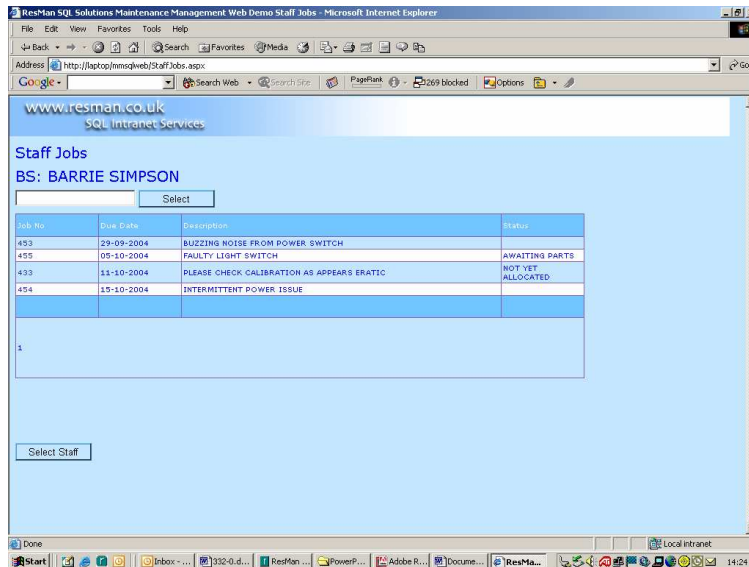
### Technical Data

ResMan Web Forms have been produced using Microsoft's ASP.NET and SQL Server 2000. The server hosting the database will require MS IIS or similar web hosting services to be set up and configured. ResMan will be pleased to assist with this.

PCs wishing to connect will require Internet Explorer version 5 or above, but do not require any software. All users are issued with a password to access their data, and the system can be set up on a secure server to provide ultimate security.



The organisation should ensure their MS SQL Server licensing allows multiple remote connections.



### Prices

We will be pleased to provide a quotation covering all aspects of installation including licenses, training, implementation, data services and ongoing technical support.

### Additions

ResMan have also developed an SMS text add on to generate text messages directly from the database, allowing an organization to issue work to maintenance staff electronically, and send messages centrally.

### Company History

ResMan Limited was formed in 1990 to provide

Asset Management software to the NHS and other Public Sector organisations. ResMan remain loyal to this market today, supporting over 50 NHS contracts. We have Asset Management solutions for EBME and Estates Departments, in addition to other Finance Department applications including Accounts Modules for Windows/SQL Server. The NHS accounts for approximately 50% of ResMan's overall business.

ResMan achieved BS EN ISO 9001:1994 accreditation for software design and support in March 2000 in recognition of our commitment to quality, recently updated to BS EN ISO 9001: 2000 accreditation. For specific information, or to discuss how we might help your organisation, please contact our sales department on the number below, or by email at sales@resman.co.uk.