

Thank you for taking the time to review this presentation which you can run at your own pace; just click on the mouse each time you are ready to move on.

The images are of ResMan Transport Servicing version 1, designed to run with Microsoft Office Professional on a standard Windows PC.

Transport Servicing is one of a number of NHS specific Facilities modules assisting the NHS in best practice and cost reductions.

To assist with your evaluation of our products we have fact sheets and case studies. I can also recommend you to our website which is constantly being updated with news, information & downloads.

I trust you enjoy the presentation & that you consider ResMan Limited for your business software requirements.

**ED Willcox
Public Sector Division**



ResMan Transport Servicing V1

Business Critical Software



- **ResMan are the authors of this system**
- **The system was designed for a major NHS user**
- **ResMan can tailor the system to your precise requirements**
- **ResMan can interface the Transport Servicing system to any existing systems**
- **The Transport Servicing system is built with Microsoft® Office tools**
- **Data can easily be manipulated by your most familiar desktop tools**

The images used in this presentation may differ from the software you receive



ResMan Transport Servicing V1

The System...

Job No.	Customer	Customer Type	Date	Vehicle	Total Charge	Invoiced	Payment	Completed	Completion Date	Invoice Date
336	LEX TRANSFLEET	Vol Orgs	31/07/2002	RENAULT MASTER	£1,498.46	No	No	No		
337	LEX TRANSFLEET	Vol Orgs	31/07/2002	RENAULT	£520.17	No	No	Yes	31/07/2002	
338	LEX TRANSFLEET	Vol Orgs	30/09/2002	RENAULT	£5,198.00	Yes	Yes	Yes	30/09/2002	30/09/2002
339	LEX TRANSFLEET	Vol Orgs	01/08/2002	RENAULT	£14.90	Yes	Yes	Yes	01/08/2002	30/10/2002
340	LEX TRANSFLEET	Vol Orgs	01/08/2002	CITROEN	£254.95	Yes	No	Yes	30/10/2002	30/10/2002
341	LEX TRANSFLEET	Vol Orgs	31/07/2002	RENAULT	£1,513.44	No	No	No		
342	LEX TRANSFLEET	Vol Orgs	31/07/2002	CITROEN	£145.81	No	No	No		
343	LEX TRANSFLEET	Vol Orgs	31/07/2002	CITROEN	£145.81	No	No	No		
344	AUTOMOTIVE LEASING LTD	Vol Orgs	31/07/2002	RENAULT	£384.78	No	No	No		
345	AUTOMOTIVE LEASING LTD	Vol Orgs	31/07/2002	RENAULT	£1,684.76	No	No	Yes	31/07/2002	
346	AUTOMOTIVE LEASING LTD	Vol Orgs	31/07/2002	RENAULT	£685.21	Yes	No	Yes	30/10/2002	30/10/2002
347	AUTOMOTIVE LEASING LTD	Vol Orgs	30/10/2002	RENAULT	£3,388.00	Yes	Yes	Yes	01/08/2002	30/10/2002
348	AUTOMOTIVE LEASING LTD	Vol Orgs	30/10/2002	RENAULT	£1,620.01	No	No	No		
349	DUDLEY PRIORITY HEALTH	Vol Orgs	30/10/2002	RENAULT	£94.00	No	No	No		
350	DUDLEY PRIORITY HEALTH	Vol Orgs	31/07/2002	FORD	£94.90	No	No	No		
352	AUTOMOTIVE LEASING LTD	Vol Orgs	23/10/2002	RENAULT MASTER	£220.83	Yes	No	Yes	24/10/2002	30/10/2002
353	AUTOMOTIVE LEASING LTD	Vol Orgs	30/10/2002	IVECO	£128.31	Yes	No	Yes	30/10/2002	30/10/2002
354	AUTOMOTIVE LEASING LTD	Vol Orgs	30/10/2002	RENAULT	£1,017.52	Yes	No	Yes	30/10/2002	30/10/2002
355	AUTOMOTIVE LEASING LTD	Vol Orgs	01/08/2002	RENAULT	£1,055.50	Yes	Yes	Yes	01/08/2002	30/10/2002
356	DR ALLWOOD	Cash Sale	30/10/2002	VAUDR-HALL	£37.60	Yes	No	Yes	30/10/2002	30/10/2002
357	AUTOMOTIVE LEASING LTD	Vol Orgs	30/10/2002	RENAULT	£1,086.74	Yes	No	Yes	30/10/2002	30/10/2002
358	AUTOMOTIVE LEASING LTD	Vol Orgs	01/08/2002	RENAULT	£99.62	No	No	Yes	01/08/2002	
359	AUTOMOTIVE LEASING LTD	Vol Orgs	01/08/2002	RENAULT	£295.28	No	No	Yes	01/08/2002	
360	AUTOMOTIVE LEASING LTD	Vol Orgs	01/08/2002	RENAULT	£687.75	No	No	Yes	01/08/2002	
361	AUTOMOTIVE LEASING LTD	Vol Orgs	24/10/2002	IVECO	£62.84	Yes	No	Yes	24/10/2002	30/10/2002
362	WEST MOSSLEY AMBULANCE	Vol Orgs	01/08/2002	CITROEN	£180.48	No	No	Yes	01/08/2002	
363	WEST MOSSLEY AMBULANCE	Vol Orgs	01/08/2002	RENAULT	£25.00	No	No	Yes	01/08/2002	
364	WEST MOSSLEY AMBULANCE	Vol Orgs	01/08/2002	RENAULT	£25.00	No	No	Yes	01/08/2002	
365	WEST MOSSLEY AMBULANCE	Vol Orgs	01/08/2002	RENAULT	£25.00	Yes	Yes	Yes	01/08/2002	30/10/2002
366	WEST MOSSLEY AMBULANCE	Vol Orgs	30/10/2002	RENAULT	£25.00	No	No	No		
367	ALLBRIGHT & HARRISON LTD	Vol Orgs	30/10/2002	RENAULT	£487.43	No	No	No		
368	ALLBRIGHT & HARRISON LTD	Vol Orgs	30/10/2002	RENAULT	£55.22	Yes	No	Yes	30/10/2002	30/10/2002
369	ALLBRIGHT & HARRISON LTD	Vol Orgs	30/10/2002	RENAULT	£109.63	Yes	No	Yes	30/10/2002	30/10/2002
370	ALLBRIGHT & HARRISON LTD	Vol Orgs	01/08/2002	RENAULT	£75.78	Yes	Yes	Yes	01/08/2002	30/10/2002
371	ALLBRIGHT & HARRISON LTD	Vol Orgs	01/08/2002	RENAULT	£69.03	No	No	Yes	01/08/2002	

Business Critical Software

- Processes work through to completion
- Caters for Credit or Cash Sales customers
- Caters for work outsourced to Sub-Contractors
- Caters for multiple rates of MOT
- Datasheet view shows all work in progress
- Jobs change colour based on status
- Completed jobs are archived to History & can be viewed & reported on
- Comprehensive standard Management reporting
- Produces Customer VAT Invoice, Finance Copy & Service Record



ResMan Transport Servicing V1

This is the main view of Transport Work listing ...

Job No.	Customer	Customer Type	Date	Vehicle	Total Charge	Invoiced	Payment	Completed	Completion Date	Invoice
336	LEX TRANSFLEET	Private Companies	31/07/2002	RENAULT MASTER	£1,493.45	Yes	No	Yes	30/10/2002	30/10
337	LEX TRANSFLEET	Private Companies	31/07/2002	RENAULT	£520.17	No	No	Yes	31/07/2002	
338	LEX TRANSFLEET	Private Companies	30/07/2002	RENAULT	£2,157.28	Yes	No	Yes	30/08/2002	30/10
339	LEX TRANSFLEET	Private Companies	31/08/2002	RENAULT	£44.40	Yes	No	Yes	31/08/2002	30/10
340	LEX TRANSFLEET	Private Companies	01/08/2002	CITROEN	£254.98	Yes	No	Yes	30/10/2002	30/10
341	LEX TRANSFLEET	Private Companies	31/07/2002	RENAULT	£1,013.44	No	No	No		
342	LEX TRANSFLEET	Private Companies	31/07/2002	CITROEN	£145.01					
343	LEX TRANSFLEET	Private Companies			£145.01					
344	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£394.71				£96.35	
345	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£1,894.71				£27.74	31/07/2002
346	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£995.21				£0.00	30/10/2002
347	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£330.00				£21.72	30/10/2002
348	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£1,820.01				£0.00	
349	DUDLEY PRIORITY HEALTH	Voluntary Organisations			£94.01					
350	DUDLEY PRIORITY HEALTH	Voluntary Organisations			£94.01					
352	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£220.00	Yes	No	Yes	24/10/2002	30/10
353	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£128.31	Yes	No	Yes	30/10/2002	30/10
354	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£1,017.52	Yes	No	Yes	30/10/2002	30/10
355	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£1,095.74	Yes	No	Yes	30/10/2002	30/10
356	DR ALLWOOD	Cash			£37.60	Yes	No	Yes	30/10/2002	30/10
357	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£1,096.74	Yes	No	Yes	30/10/2002	30/10
358	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£99.62	No	No	Yes	01/08/2002	
359	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£295.26	No	No	Yes	01/08/2002	
360	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£697.75	No	No	Yes	01/08/2002	
361	AUTOMOTIVE LEASING LTD	Voluntary Organisations			£82.84	Yes	Yes	Yes	24/10/2002	30/10
362	WEST MOSLEY AMBULANCE	Voluntary Organisations			£180.48	No	No	Yes	01/08/2002	
363	WEST MOSLEY AMBULANCE	Voluntary Organisations			£25.00	No	No	Yes	01/08/2002	
364	WEST MOSLEY AMBULANCE	Voluntary Organisations			£25.00	No	No	Yes	01/08/2002	
365	WEST MOSLEY AMBULANCE	Voluntary Organisations			£25.00	Yes	No	Yes	30/08/2002	30/10
366	WEST MOSLEY AMBULANCE	Voluntary Organisations			£25.00	No	No	No		
367	ALLBRIGHT & HARRISON LTD	Voluntary Organisations			£487.43	No	No	No		
368	ALLBRIGHT & HARRISON LTD	Voluntary Organisations			£75.22	Yes	No	Yes	30/10/2002	30/10
369	ALLBRIGHT & HARRISON LTD	Voluntary Organisations			£109.63	Yes	No	Yes	30/10/2002	30/10
370	ALLBRIGHT & HARRISON LTD	Voluntary Organisations			£78.99	Yes	No	Yes	30/08/2002	30/10
371	ALLBRIGHT & HARRISON LTD	Voluntary Organisations			£69.03	No	No	Yes	01/08/2002	

Business Critical Software

- Datasheet views can be scrolled horizontally to show all Work details
- Customise your view by using, hide, freeze & sort
- Find outstanding work using Find & Filters
- Full view of the data gives users confidence
- Menus make the system easy to navigate
- Switch on a Financial Totals pop up box for any job
- Less time running the software means more time for other work
- Ultimate data visibility



Simple to set up files..

The screenshot shows the ResMan Transport Servicing software interface. A menu is open on the left side, listing various options: Contractors, Customers, Customer Types, Parts, Vehicles, MOT Rates, Control File, Maintenance, and Exit. The main window displays a table with columns: Customer, Customer Type, Date, Vehicle, and Total Charge. The table contains several rows of data, with some rows highlighted in different colors (green, red, yellow) corresponding to the status legend above the table: Entered (white), Completed (green), Invoiced (orange), and > 7 Days (red).

Customer	Customer Type	Date	Vehicle	Total Charge
ET	Vol Orgs	31/07/2002	RENAULT MASTER	£1,498.45
ET	Vol Orgs	31/07/2002	RENAULT	£520.17
ET	Vol Orgs	30/09/2002	RENAULT	£2,183.75
ET	Vol Orgs	01/08/2002	RENAULT	£44.40
ET	Vol Orgs	01/08/2002	CITROEN	£254.96
ET	Vol Orgs	31/07/2002	RENAULT	£1,513.44
342 LEX TRANSLET	Vol Orgs	31/07/2002	CITROEN	£145.81

- Easy to maintain details relating to:-

Contractors

Customers

Parts

Vehicles

Multiple VAT rates

Multiple MOT rates



Contractor Details Form..

Contractor Details Form

Contractor

Contractor Ref. SMITH01

Name EAGLE TRANSPORT SERVICES LIMITED

Address 22 Rose Lane
Mossley Hill
Liverpool

Post Code L18 5ED Country Merseyside

Contact

Tel No. 0151 729 0101

Fax No. 0151 729 0202

E-mail ed@resman.co.uk

Remove From List

Edit New Save Undo Exit

Record: 1 of 1

- Create a Contractors details file
- Work allocated to a Contractor can be identified and reported on



Customer details ...

Customer Details Form

Filters

Customer Number: [] Search

Customer Name: [] Reset

Customer Type: NHS

Customer

Customer Number: 1 Type: LEASE

Name: LEASE PLAN

Address: CREDIT CONTROL
165 BATH ROAD
SLOUGH

Post Code: SL1 4AA Country: Berkshire

Contact: Trevor Smithson

Tel No.: 0151 729 0101

Fax No.: 0151 729 0202

E-mail: ed@resman.co.uk

Remove From List:

Edit New Save Undo Exit

Record: 1 of 893

- Create a customer details file
- Categorise customers by type, e.g. NHS, Cash Sale, Voluntary Organisation etc
- Improves accuracy & reduces data input

Customer Type Form

Customer Type

Type Code: NHS

Type Description: NHS CONTRACTS

Include in NHS Income and Summary of hours worked reports:

Remove:

Edit New Save Undo Exit

Record: 2 of 8



Vehicle details...

Vehicle Details Form

Filters

Customer: [] Search

Description: [] Reset

Type: AMBULANCE

Vehicle

Customer Name: LEASE PLAN

Description: RENAULT MASTER

Type: AMBULANCE Registration: N132 BOX

Remove From List:

Edit New Save Undo Exit

Record: 1 of 2016

- Record vehicle details including:-
 - Description
 - Registration Number
 - Type
- Associate a vehicle with a customers details

Keep a list of parts used regularly...

Part Details Form

Part

Description	FUEL PUMP
Part No.	64982
Trade Cost	£165.70
Retail Price	£198.20
Remove From List	<input type="checkbox"/>

Edit New Save Undo Exit

Record: 3 of 150

- **Maintain a Parts list recording:-**
 - **Description**
 - **Part Number**
 - **Trade/Cost Price**
 - **Retail/Selling Price**
- **This could be linked to the standard ResMan or your existing stock control system if required**
- **The Trade Cost & Retail Prices are utilised to calculate Job Cost and Profit contribution**

Record MOT Rates by vehicle type...

The screenshot shows a software window titled 'Vehicle Type Form' with two tabs: 'Vehicle Type' and 'MOT Rates'. The 'MOT Rates' tab is active, displaying a table with the following data:

Vehicle Type	MOT Rate
FRONTLINE AMBULANCE	£200.00

Below the table, there are navigation controls: 'Record: 1 of 1'. To the right of the table, there are two buttons: 'Edit MOT Rate' and 'Add MOT Rate'. At the bottom of the window, there are buttons for 'Edit', 'New', 'Save', 'Undo', and 'Exit'. Below these buttons, there are more navigation controls: 'Record: 6 of 23'.

- **Multiple MOT Rates can be maintained by vehicle types**
- **Ensures correct rates are charged**
- **The system automatically allocated MOT rate when customers vehicle is selected**



Labour Rates are stored in a control file...

Labour Rate Type: Cash Sales

Active:

Start Date	21/03/2006
End Date	28/03/2007
Labour Cost Rate	£10.00
Labour Charge Rate	£25.50

Record: 2 of 3

Labour Rate

Edit Labour Rate

Add Labour Rate

Edit New Save Undo Exit

Record: 1 of 5

- **Multiple Labour Rates can be recorded & used in job costs**
- **Monitor labour costs**
- **Enter hours spent on a job & charge rate is automatically calculated**
- **The standard rate of VAT can be defaulted from the control file**



Work processing...

- Cash & Credit sales are entered from a menu option
- Sub contractors work can be entered
- Existing jobs can be updated
- Jobs can be Cancelled & re-instated in the future if required

The screenshot shows the 'ResMan Transport Servicing - [Work Order File]' application window. A menu is open over the 'Processing' tab, listing options: Service Add, Cash Service Add, Add Sub-contracted work, Service Detail, and Service Cancellation. Below the menu is a table with columns: Job No., Customer, Date, Vehicle, and Total Charge. The table contains three rows of data, with the last row highlighted in red.

Job No.	Customer	Date	Vehicle	Total Charge
336	LEX TRANSF	31/07/2002	RENAULT MASTER	£1,498.45
337	LEX TRANSF	31/07/2002	RENAULT	£520.17
338	LEX TRANSFLEET	30/09/2002	RENAULT	£2,183.75



Work for Credit & Cash Customers is entered in this form...

Customer		Vehicle	
COVENTRY & WARWICKSHIRE AMBULANCE SERVICE		Y848 UOP	
HEADQUARTERS		Type	AMBULANCE
FINANCE DEPARTMENT		Description	RENAULT
DALE STREET		Speedo Reading	678990
LEAMINGTON SPA		Work Description	MOT and Service
Post Code	CV32 5HH	Order No.	VERBAL
Contact Name		Labour Rate Type	NHS
Tel.		Labour Hours	5.0
Fax		Service	£100.00
Email			

Job	View	Charges					
Job Number	5522	Date	29/03/2006	Finance	Service	£100.00	
Job Completed	<input checked="" type="checkbox"/>	29/03/2006	Service	Parts	£55.10		
Invoice Sent	<input checked="" type="checkbox"/>	29/03/2006	Client Invoice	Labour	£22.00	£110.00	
Move to History	<input type="checkbox"/>		Print Invoices	V.A.T. 17.50%	<input checked="" type="checkbox"/>	£46.39	
				M.O.T.	£100.00	<input type="checkbox"/>	£0.00
				Total Charge			£311.49

- The system automatically calculates a Total Job Cost
- The system filters Credit & Cash Sales customers
- When a customer is selected only vehicles for that customer are available for selection
- Free format text enables full work details to be entered
- Enter Labour Hours & the system calculates the Labour Cost
- If MOT is to be charged this is derived from the vehicle/customers details
- The Job Number & date are automatically filled



When you save the job a Parts tab appears...

Work Details & Enquiry Form - Enquiry Detail

Service Record Details **Parts Supplied**

Description	Part No.	Trade Cost	Retail Price	Qty	Charge
ENGINE	367383	£2,615.00	£2,630.00	1	£2,630.00
ANTI FREEZE	338389	£18.00	£22.10	1	£22.10
P/S OIL	338388	£4.10	£6.80	1	£6.80
SUNDRIES	338387	£6.50	£8.50	1	£8.50
CLUTCH KIT	338386	£226.17	£239.20	1	£239.20
GEAR BOX OIL	338385	£24.00	£27.18	1	£27.18
ENGINE OIL	338384	£22.00	£25.00	1	£25.00
OIL FILTER	338383	£8.67	£11.18	1	£11.18
FUEL FILTER	338382	£13.50	£15.80	1	£15.80
WHEEL BEARING	7701205812	£22.95	£45.10	1	£45.10
Total					£3,030.86

Job: 4538 Date: 20/09/2005 Job Completed: 20/09/2005 Invoice Sent:

Finance Service £0.00
 Service Parts £3,030.86
 Client Invoice Labour £25.00 £684.00
 V.A.T. 17.50% £650.10
 M.O.T. £44.15 £44.15
 Total Charge £4,409.11

Buttons: Save, Undo, Exit, Recalculate

- Enter Parts used to be included in the job cost
- Parts can be selected from your parts list or entered directly
- The Parts Total is included in the Job Cost total
- When all costs are entered the job can be completed
- You can then produce:-
 - A Service Record
 - A Customer Invoice
 - An Accounts Copy



ResMan Transport Servicing V1

Standard job details are available...

Business Critical Software

Work Details & Enquiry Form - Enquiry Detail

Service Record Details | Parts Supplied

Customer		Vehicle	
COVENTRY & WARWICKSHIRE AMBULANCE SERVICE		Y848 UOP	
HEADQUARTERS		Type	AMBULANCE
FINANCE DEPARTMENT		Description	RENAULT
DALE STREET		Speedo Reading	678990
LEAMINGTON SPA		Work Description	MOT and Service
Post Code	CV32 5HH	Order No.	VERBAL
Contact Name		Labour Rate Type	NHS
Tel.		Labour Hours	5.0
Fax		Service	£100.00
Email			

Job	View	Charges				
Job Number	5522	Date	29/03/2006	Finance	Service	£100.00
Job Completed	<input checked="" type="checkbox"/>	29/03/2006	Service	Parts	£55.10	
Invoice Sent	<input checked="" type="checkbox"/>	29/03/2006	Client Invoice	Labour £22.00	£110.00	
Move to History	<input type="checkbox"/>		Print Invoices	V.A.T. 17.50%	£46.39	
				M.O.T. £100.00	£0.00	
				Total Charge	£311.49	

Save | Undo | Exit | Recalculate

- Click on the Finance button to produce a copy Invoice for your Accounts Department to process for payment
- Click on the Service button to produce a Service Record for your files
- Click on the Client Invoice button to produce an Invoice for your Customer
- Click on the Print Invoices button to immediately print an invoice directly to your printer



Finance Copy

ROSE LANE HOSPITALS NHS TRUST									
CUSTOMER:					TRANSPORT DEPARTMENT				
LEX TRANSFLEET					ROSE LANE HOSPITAL				
LEX HOUSE					ROSE LANE				
TORWOOD CLOSE					MOSSLEY HILL				
WESTWOOD BUSINESS PARK					LIVERPOOL				
COVENTRY					L18 5ED				
WEST MIDLANDS					Telephone: 0151 729 0101				
CV4 8HX									
INVOICE COPY									
336									
SERVICE, REPAIRS, M.O.T.					DATE: 30 October 2002				
VEH. Type	AMBULANCE	VEH. Desc.	RENAULT MASTER	VEH. No.	M396 CVP	SPEEDO	23859	Order No.	711100497
PARTS SUPPLIED			PARTS CHARGES		DATE OF SERVICE				
					31.07.2002				
DESCRIPTION		PART No.	QTY	UNIT	CHARGE	DESCRIPTION OF WORK CARRIED OUT			
BULB		LLB380	1	£1.36	£1.36	24,000 MILE SERVICE - MOT. ADJUST HANDBRAKE CABLE, REPLACE 2 BULBS. STRIP DOWN REAR SUSPENSION & REPLACE RAM, STRIP DOWN FRONT SUSPENSION & HUBS & REPLACE BRAKE DISCS & PADS, REBUILD HUBS & FRONT SUSPENSION. STRIP DOWN REAR SUSPENSION & REPLACE REAR SHACKLES & BUSHES. REPAIR REAR RAMP, GRAB HANDLE & SEAT FRAMES. TRACE & RECTIFY ELECTRICAL FAULT ON INTERIOR LIGHTS.			
BULB		LLB382	2	£1.36	£2.72				
BRAKE DISCS		DSK807	2	£89.80	£139.80				
BULB		LLB381	1	£1.36	£1.36				
WIPER BLADE		WEB160	1	£19.90	£19.90				
RAM		HBK2006	1	£365.00	£365.00				
BRAKE PADS		10603	1	£44.60	£44.60				
OIL		CASTGTX	10	£1.00	£10.00				
FUEL FILTER		7701044913	1	£9.86	£9.86				
SLUMP WASHER		009	1	£1.79	£1.79				
OIL FILTER		7700860823	1	£15.95	£15.95				
SHACKLES		88800014	2	£42.00	£84.00				
BUSHES		HB2006	4	£19.60	£78.40				
						CHARGES			
						SERVICE		£98.70	
						PARTS		£774.54	
						LABOUR		£364.25	
						V.A.T.		£216.56	
						M.O.T. (V.A.T. ZERO RATE)		£44.40	
						TOTAL CHARGE		£1,498.45	



Service Record

ROSE LANE HOSPITALS NHS TRUST										
CUSTOMER: LEX TRANSFLEET LEX HOUSE TORWOOD CLOSE WESTWOOD BUSINESS PARK COVENTRY WEST MIDLANDS CV4 8HX					SERVICE SHEET 336			TRANSPORT DEPARTMENT ROSE LANE HOSPITAL ROSE LANE MOSSLEY HILL LIVERPOOL L18 5ED Telephone: 0151 729 0101		
SERVICE, REPAIRS, M.O.T.					DATE: 30 October 2002					
VEH. Type	AMBULANCE	VEH. Desc.	RENAULT MASTER		VEH. No.	M0396 CVP	SPEEDO	23859	Order No.	711100497
PARTS SUPPLIED			PARTS CHARGES		DATE OF SERVICE		31.07.2002			
DESCRIPTION		PART No.	QTY	UNIT	CHARGE	DESCRIPTION OF WORK CARRIED OUT				
BULB		LLB380	1	£1.36	£1.36	24,000 MILE SERVICE - MOT. ADJUST HANDBRAKE CABLE, REPLACE 2 BULBS. STRIP DOWN REAR SUSPENSION & REPLACE RAM, STRIP DOWN FRONT SUSPENSION & HUBS & REPLACE BRAKE DISCS & PADS, REBUILD HUBS & FRONT SUSPENSION. STRIP DOWN REAR SUSPENSION & REPLACE REAR SHACKLES & BUSHES. REPAIR REAR RAMP, GRAB HANDLE & SEAT FRAMES. TRACE & RECTIFY ELECTRICAL FAULT ON INTERIOR LIGHTS.				
BULB		LLB382	2	£1.36	£2.72					
BRAKE DISCS		DSK307	2	£69.80	£139.60					
BULB		LLB381	1	£1.36	£1.36					
WIPER BLADE		WVW160	1	£19.90	£19.90					
RAM		HBK2006	1	£365.00	£365.00					
BRAKE PADS		10603	1	£44.60	£44.60					
OIL		CASTGTX	10	£1.00	£10.00					
FUEL FILTER		7701044913	1	£9.86	£9.86					
SLUMP WASHER		009	1	£1.79	£1.79					
OIL FILTER		7700860823	1	£15.95	£15.95					
SHACKLES		88800014	2	£42.00	£84.00					
BUSHES		HB2006	4	£19.60	£78.40					
CHARGES										
SERVICE						£98.70				
PARTS						£774.54				
LABOUR						£364.25				
V.A.T.						£216.56				
M.O.T. (V.A.T. ZERO RATE)						£44.40				
TOTAL CHARGE						£1,498.45				



ROSE LANE HOSPITALS NHS TRUST										
CUSTOMER: LEX TRANSFLEET LEX HOUSE TORWOOD CLOSE WESTWOOD BUSINESS PARK COVENTRY WEST MIDLANDS CV4 8HX					CUSTOMER INVOICE 336			TRANSPORT DEPARTMENT ROSE LANE HOSPITAL ROSE LANE MOSSLEY HILL LIVERPOOL L18 5ED Telephone: 0151 729 0101		
SERVICE, REPAIRS, M.O.T.					DATE: 30 October 2002					
VEH. Type	AMBULANCE	VEH. Desc.	RENAULT MASTER		VEH. No.	MV306 CVP	SPEEDO	23859	Order No.	711100497
PARTS SUPPLIED			PARTS CHARGES		DATE OF SERVICE		31.07.2002			
DESCRIPTION		PART No.	QTY	UNIT	CHARGE	DESCRIPTION OF WORK CARRIED OUT				
BULB		LLB380	1	£1.36	£1.36	24,000 MILE SERVICE - MOT. ADJUST HANDBRAKE CABLE, REPLACE 2 BULBS. STRIP DOWN REAR SUSPENSION & REPLACE RAM, STRIP DOWN FRONT SUSPENSION & HUBS & REPLACE BRAKE DISCS & PADS, REBUILD HUBS & FRONT SUSPENSION. STRIP DOWN REAR SUSPENSION & REPLACE REAR SHACKLES & BUSHES. REPAIR REAR RAMP, GRAB HANDLE & SEAT FRAMES. TRACE & RECTIFY ELECTRICAL FAULT ON INTERIOR LIGHTS.				
BULB		LLB382	2	£1.36	£2.72					
BRAKE DISCS		DSK307	2	£89.80	£139.60					
BULB		LLB381	1	£1.36	£1.36					
WIPER BLADE		WEB160	1	£19.90	£19.90					
RAM		HBK2006	1	£365.00	£365.00					
BRAKE PADS		10603	1	£44.60	£44.60					
OIL		CASTGTX	10	£1.00	£10.00					
FUEL FILTER		7701044913	1	£9.86	£9.86					
SUMP WASHER		009	1	£1.79	£1.79					
OIL FILTER		7700860823	1	£15.95	£15.95					
SHACKLES		88800014	2	£42.00	£84.00					
BUSHES		HB2006	4	£19.60	£78.40					
CHARGES										
SERVICE						£98.70				
PARTS						£774.54				
LABOUR						£364.25				
V.A.T.						£216.56				
M.O.T. (V.A.T. ZERO RATE)						£44.40				
TOTAL CHARGE						£1,498.45				



ENTERING Sub-Contractors Work...

Work Details and Enquiry Form

Sub Contracted Work Details

Customer		Contractor	
DR BRADBURY		ELECTRO TUNE PLC	
Vehicle		UNIT 2B	
NISSAN		ARCKWRIGHT INDUSTRIAL ESTATE	
Type		HENSBY ROAD	
Registration	N170 COH	SEFTON PARK	
Speedo Reading	12367	LIVERPOOL	
Post Code	L18 5ED		
Contact Name	ED WILLCOX		
Tel.	0151 729 0202		
Fax	0151 729 0101		
Email	ed@resman.co.uk		

Details	Date	30/10/2002
RE SET ENGINE MANAGEMENT SYSTEM	Charges	
	Total Charge	£32.50

Save Undo Exit

- When you utilise Sub-Contractors for work, you can record work details & costs involved against a customer & vehicle
- The system Date stamps the job
- This detail is manually entered against a job into the Service field
- Sub-Contract work is available for view at any future time



At any time you can view all work processed...

The screenshot shows the 'ResMan Transport Servicing - [Work Order File]' application window. A menu is open over the table, listing options: Work Order History, Work Order Cancellations, Sub Contracted Work, Current Work Orders, and Work Order Financial Totals. The table below has columns for Job No., Customer, Date, Vehicle, and Total Charge. Rows are color-coded: yellow for completed, green for invoiced, and red for work over 7 days old.

Job No.	Customer	Date	Vehicle	Total Charge
335	LEX TRANSFLEET	07/2002	RENAULT MASTER	£1,498.45
337	LEX TRANSFLEET	07/2002	RENAULT	£520.17
338	LEX TRANSFLEET	08/2002	RENAULT	£2,183.75
339	LEX TRANSFLEET	01/08/2002	RENAULT	£44.40
340	LEX TRANSFLEET	01/08/2002	CITROEN	£254.96
341	LEX TRANSFLEET	31/07/2002	RENAULT	£1,513.44

- Work that has been archived to History
- Work which has been Cancelled or Suspended
- Work performed by Sub-Contractors
- Current Work
- Switch on the Order Financial Totals pop up box



View Work Order History...

Work Order History File

Details

Job No.	Date	Customer	Description	Type	Registration
0	03/04/2002	WEST MOSSLEY AMBULANCE SERVICE HQ	RENAULT MASTER	AMBULANCE	T243 MOF
1	08/04/2002	DR LITTLE	LAND ROVER	ROVER	R39 CRF
2	08/04/2002	WEST MOSSLEY AMBULANCE SERVICE HQ	RENAULT MASTER	AMBULANCE	W824 HOB
3	08/04/2002	WEST MOSSLEY AMBULANCE SERVICE HQ	RENAULT MASTER	AMBULANCE	P952 GOL
4	08/04/2002	WEST MOSSLEY AMBULANCE SERVICE HQ	RENAULT MASTER	AMBULANCE	M378 MOK
6	08/04/2002	JUDY GREEN	TOYOTA		G397 WNM
7	09/04/2002	LEX TRANSFLEET	RENAULT MASTER	AMBULANCE	W395 CVP
8	09/04/2002	LEX TRANSFLEET	RENAULT MASTER	AMBULANCE	W395 CVP
9	09/04/2002	LEX TRANSFLEET	RENAULT MASTER	AMBULANCE	W397 CVP
10	09/04/2002	LEX TRANSFLEET	RENAULT MASTER	AMBULANCE	W823 HOB
11	09/04/2002	LEX TRANSFLEET	RENAULT MASTER	AMBULANCE	W819 HOB
12	09/04/2002	LEX TRANSFLEET	RENAULT MASTER	AMBULANCE	W826 HOB
13	09/04/2002	WEST MOSSLEY AMBULANCE SERVICE HQ	LDV	AMBULANCE	H481 CDH
14	09/04/2002	WEST MOSSLEY AMBULANCE SERVICE HQ	VAUXHALL	ZAFIRA	AR 51 KZJ
15	09/04/2002	WEST MOSSLEY AMBULANCE SERVICE HQ	LDV	AMBULANCE	M27 PJW
16	09/04/2002	WEST MOSSLEY AMBULANCE SERVICE HQ	FORD	AMBULANCE	N456 WKL
17	09/04/2002	GEORGE DUNKINSON	FORD	MONDEO	M969 GFP
18	09/04/2002	AUTOMOTIVE LEASING LTD	RENAULT MASTER	AMBULANCE	P961 GOL
19	09/04/2002	AUTOMOTIVE LEASING LTD	RENAULT MASTER	AMBULANCE	N143 BOX

Record: 1 of 332

View Exit

- All jobs archived to History are available to view
- Select the job required & click the view button
- You will then return to the detailed job screen showing full work details
- You can also print the Service Record & Finance/Invoice forms if required
- As this is a datasheet view you can use Sort, Find, Filter etc.



View Work Order Cancellations...

Work Order Cancellations File

Job No.	Date	Name	Vehicle	Vehicle Type	Registration	Total Charge
▶ 142	28/05/2002	PAM	VAUXHALL		P73 PRE	£37.60
167	31/05/2002	ALLBRIGHT & HARRISON LT	RENAULT		V742 FLW	£1,560.73
202	31/05/2002	ABODE CONSTRUCTION	FORD		R141 WVP	£163.06
419	14/08/2002	DR CHAN	VOLVO		R190 YOC	£37.60
336	31/07/2002	LEX TRANSFLEET	RENAULT MASTI	AMBULANCE	W396 CVP	£1,498.45
344	31/07/2002	AUTOMOTIVE LEASING LTD	RENAULT		N137 BOX	£394.78
349	30/10/2002	DUDLEY PRIORITY HEALTH	RENAULT		M281 ODL	£94.00
362	01/08/2002	WEST MOSSLEY AMBULANC	CITROEN		WU 51 LSF	£180.48
373	01/08/2002	EMMA ROBINSON	MERCEDES		J609 NLH	£47.00

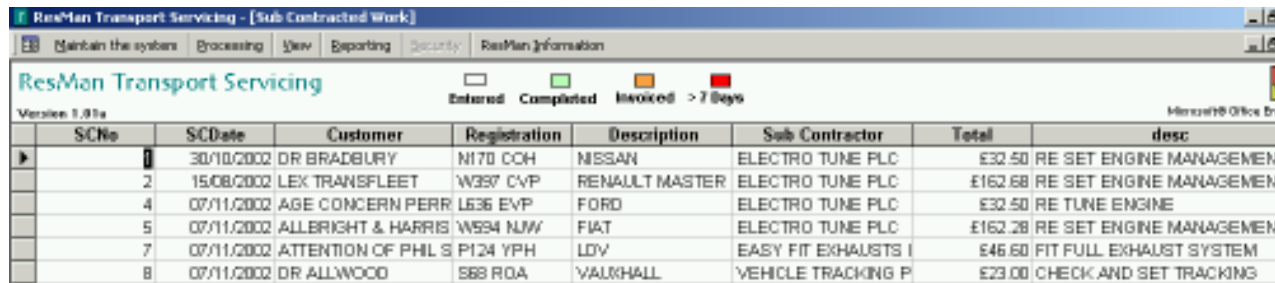
Record: 1 of 9

View Reinststate Delete Exit

- All Cancelled jobs are available to view & reinstate
- Select the job required & click the View button
- You will then return to the detailed job screen showing full work details
- Select the job required & click the Reinststate button & the job will return to work in progress
- As this a is a datasheet view you can use Sort, Find, Filter etc.



View Sub-Contract Work...



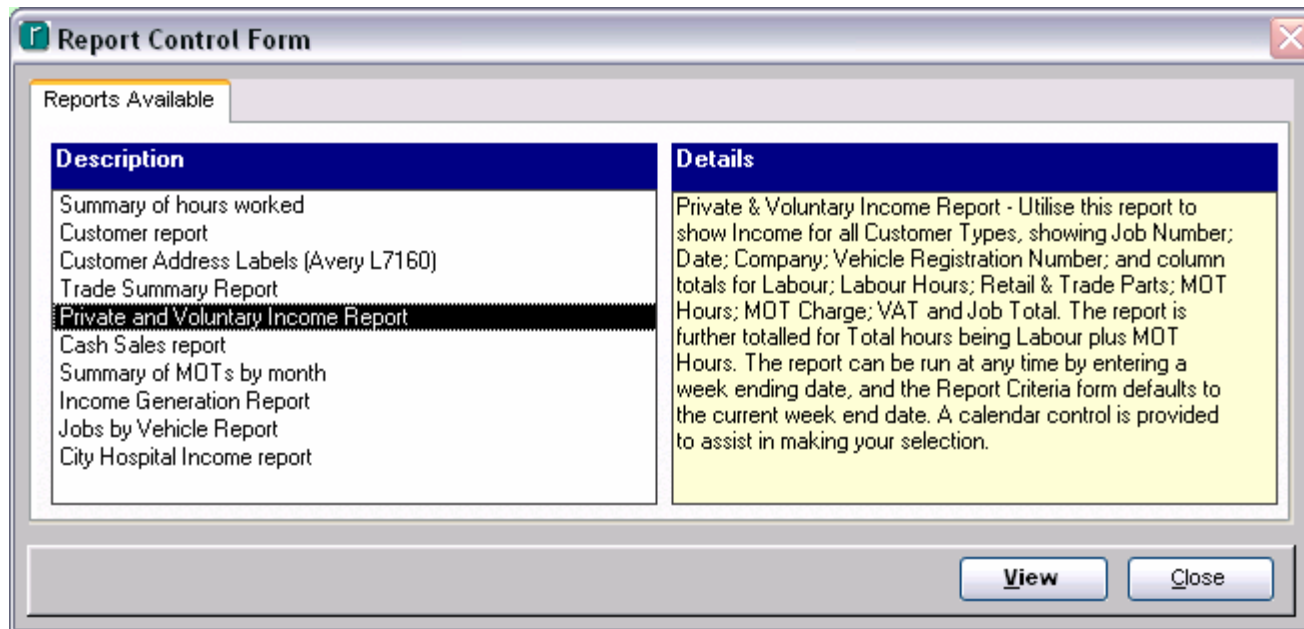
The screenshot shows the ResMan Transport Servicing software interface. The title bar reads "ResMan Transport Servicing - [Sub Contracted Work]". The menu bar includes "Maintain the system", "Processing", "View", "Reporting", "Security", and "ResMan Information". The main window title is "ResMan Transport Servicing" with a legend for "Entered", "Completed", and "Invoiced > 7 days". The data is presented in a table with the following columns: SCDate, Customer, Registration, Description, Sub Contractor, Total, and desc. The table contains 8 rows of data.

SCNo	SCDate	Customer	Registration	Description	Sub Contractor	Total	desc
1	30/10/2002	DR BRADBURY	N170 COH	NISSAN	ELECTRO TUNE PLC	£32.50	RE SET ENGINE MANAGEMENT
2	15/08/2002	LEX TRANSFLEET	W357 CVP	RENAULT MASTER	ELECTRO TUNE PLC	£162.68	RE SET ENGINE MANAGEMENT
4	07/11/2002	AGE CONCERN PERR	L636 EVP	FORD	ELECTRO TUNE PLC	£32.50	RE TUNE ENGINE
5	07/11/2002	ALLBRIGHT & HARRIS	W994 NUW	FIAT	ELECTRO TUNE PLC	£162.28	RE SET ENGINE MANAGEMENT
7	07/11/2002	ATTENTION OF PHIL S	P124 YPH	LDV	EASY FIT EXHAUSTS I	£46.60	FIT FULL EXHAUST SYSTEM
8	07/11/2002	DR ALLWOOD	S88 R0A	VALKHALL	VEHICLE TRACKING P	£23.00	CHECK AND SET TRACKING

- This is a datasheet view which enables all Sub-Contract work to be searched for & viewed
- This data is available for future analyses & reporting if required
- As with all datasheet views you can export this information into Excel or other Microsoft® Office systems



Comprehensive standard reports...



- Standard reports are available from the main menu & are listed in the report selection form opposite
- Reports can be viewed on screen, printed, saved as a Snap, Text or Excel file for emailing or data manipulation



Summary of hours worked report...

Summary of Hours Worked for Aug 2002

WE	Labour Charge	Labour Cost	Labour Hours	Trade Parts	Sub Contract	Net Cost	Gross Cost
04/08/2002	£2,643.75	£833.63	£112.50	£445.07	£0.00	£3,088.82	£1,278.70
11/08/2002	£188.00	£59.28	£8.00	£0.00	£0.00	£188.00	£59.28
18/08/2002	£258.50	£81.51	£11.00	£0.00	£162.68	£421.18	£244.19
25/08/2002	£364.25	£114.86	£15.50	£0.00	£0.00	£364.25	£114.86
Total	£3,454.50	£1,089.28	£147.00	£445.07	£162.68	£1,697.03	£4,062.25



Customer report by month...

Figures for LEX TRANSFLEET For Month of Jul 2002							
Transport Services							
Job No.	Date	Amount & MOT Excluding Vat	Total Including Vat	Reg No	Details	Mileage	OrderNo
336	31.07/2002	£1,281.89	£1,498.45	W096 CVP	24,000 MILE SERVICE - MOT. ADJUST HANDBRAKE CABLE, REPLACE 2 BULBS. STRIP DOWN REAR SUSPENSION & REPLACE RAM, STRIP DOWN FRONT SUSPENSION & HUBS & REPLACE BRAKE DISCS & PADS, REBUILD HUBS & FRONT SUSPENSION. STRIP DOWN REAR SUSPENSION & REPLACE REAR SH	23859	711100497
337	31.07/2002	£442.70	£520.17	W0816 HOB	STRIP DOWN REAR SUSPENSION & REPLACE SPRING HANGERS & BUSHES. REPLACE RIDE HEIGHT VALVE. TRACE & RECTIFY ELECTRICAL FAULT ON HORN & SALOON HEATER. REPAIR WIRING LOOM ON COMPRESSOR.	36157	711100534
341	31.07/2002	£1,294.65	£1,513.44	W0401 CVP	MOT. REPLACE REAR AIR RAM. STRIP DOWN FRONT SUSPENSION & HUBS. REPLACE BRAKE DISCS & PAD. REBUILD HUBS & SUSPENSION. REPLACE FRONT NUMBER PLATE. STRIP DOWN REAR SUSPENSION & REPLACE RAM & SHACKLES & BUSHES.	64037	711100500
342	31.07/2002	£124.09	£146.81	WU 51 RP Y	10,000 MILE SERVICE.	10012	711100532
343	31.07/2002	£124.09	£146.81	WU 51 RP Z	10,000 MILE SERVICE.	10028	711100543
Total		£3,267.42	£3,823.68				



Customer label print by customer type or all

A.P.M.S. 144/6 MAYORS WALK PETERBOROUGH PE3 6HA	ABODE CONSTRUCTION CASH SALE CASTLEMOOR FARM HOLDGATE MUCH WENLOCK TF13 6LW	AGE CONCERN HALESOWEN GREEN LANE CENTRE GREEN LANE HALE SOWEN WEST MIDLANDS B62 9LP
AGE CONCERN PERRY BARR 7 HASSOP ROAD BAMPFLYDE PLACE PERRY BEE CHES BIRMINGHAM B42	ALAN WALLER CASH SALE CITY HOSPITAL DUDLEY ROAD BIRMINGHAM B18 7QH	ALEC WILKINSON CASH SALE CITY HOSPITAL DUDLEY ROAD BIRMINGHAM B18 7QH
ALISON WHITEHALL CASH SALE CITY HOSPITAL DUDLEY ROAD BIRMINGHAM B18 7QH	ALLBRIGHT & HARRISON LTD LARSEN ROAD GOOLE EAST RIDING OF YORKSHIRE DN14 6XG	ANN PHILIPS CASH SALE CITY HOSPITAL DUDLEY ROAD BIRMINGHAM B18 7QH
ATTENTION OF CLAIRE BRINDLEY GOWRINGS MOBILITY BONE LANE NEWBURY BERKSHIRE RG14 5UE	ATTENTION OF DAVE BELCHER ST JOHNS AMBULANCE 20 THE ASPENS KINGSBURY NORTH WARWICKSHIRE B78 2JY	ATTENTION OF MR MALCOLM LINES BIRMINGHAM MEERKATS 87 DEYKIN AVENUE ASTON B7 7AB



Trade summary report

Trade Summary Account Work Carried Out									
WE		Labour Charge	Labour Cost	Labour Hours	Trade Cost Parts	Retail Charge Parts	Total Cost	Total Charge	Total Cont
04/08/2002	A/C	£7,343.75	£2,315.63	£312.50	£445.07	£8,965.07	£2,760.70	£20,808.05	£18,047.35
11/08/2002	A/C	£188.00	£59.28	£8.00	£445.07	£254.70	£59.28	£709.23	£649.95
18/08/2002	A/C	£258.50	£81.51	£11.00	£445.07	£1,503.66	£81.51	£2,334.15	£2,252.64
25/08/2002	A/C	£364.25	£114.86	£15.50	£445.07	£886.00	£114.86	£1,513.44	£1,398.58
Overall Totals		£8,154.50	£2,571.28	£347.00	£445.07	£11,609.43	£3,016.35	£25,364.87	£22,348.52



Private & Voluntary Organisation customers report

**Private & Voluntary Income
Week Ending 11/08/2002**

Job No.	Date	Company	Reg	Lab £23.50	Lab Hrs	Retail Parts	Trade Parts	MOT HRS	MOT	Pts + Lab	VAT	Total
337	08/08/2002	LEX TRANSFLEET	W816 HO	£188.00	8	£254.70	0	0	£0.00	£442.70	£99.78	£669.98
				£188.00	8	£254.70	£0.00	0	£0.00	£442.70	£99.78	£669.98
Total No Hours					8							



Cash sales report

Figures for Cash Sales For Month of Aug 2002
Transport Services

Job No.	Date	Ammount & MOT Excluding Vat	Total Including Vat	Reg No Details	Mileage	OrderNo
379	01/08/2002	£375.39	£441.08	R190 YOC STRIP DOWN REAR BRAKES & REPLACE REAR BRAKE PADS. STRIP DOWN N/S/F DOOR & REPLACE MIRROR REBUILD DOOR & TEST.	38520	
380	01/08/2002	£37.60	£37.60	B541 NFD MOT.	83832	
411	02/08/2002	£37.60	£37.60	E120 NEA MOT	44961	
412	02/08/2002	£37.60	£37.60	S197 FLB MOT.	26708	
413	02/08/2002	£39.25	£39.25	N853 DDM MOT.	52415	
414	05/08/2002	£39.25	£39.25	V414 LOH MOT.	41995	
415	14/08/2002	£37.60	£37.60	B541 NFD kuhjgkuyjkhgkjhg	0	
417	14/08/2002	£37.60	£37.60	R190 YOC CARRY OUT MOT	6487498	VERBAL
418	14/08/2002	£37.60	£37.60	R190 YOC MOT	7585959	
Total		£679.49	£745.18			



Summary of MOT's by month report

Summary of MOTs for the Month of October 2002			
WE	Labour Rate	Labour Hours	MOT Various
03/11/2002	33	4.5	£107.00
	33	4.5	£107.00



Income Generation For 2002/2003

Transport Services

Name	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Cash Sale	£2,892.37	£2,413.44	£1,238.28	£1,905.20	£441.08		£0.00						£8,890.37
MOT	£346.80	£1,147.20	£565.80	£977.60	£228.90		£37.60						£3,303.90
Total Cash	£3,239.17	£3,560.64	£1,804.08	£2,882.80	£669.98		£37.60						£12,194.27
DUDLEY PRIORITY HE	£142.06	£3,148.84	£513.36	£94.90	£1,918.78								£5,817.94
LEX TRANSFLEET	£1,861.14	£7,331.25	£3,527.13	£291.62	£10,149.68								£23,160.82
Total NHS Contracts	£2,003.20	£10,480.09	£4,040.49	£386.52	£12,068.46								£28,978.76
A.P.M.S.	£136.48		£158.08										£294.56
AGE CONCERN PERR	£132.57	£950.31	£152.75		£1,161.34								£2,396.97
ALLBRIGHT & HARRIS		£734.96	£3,570.88	£2,670.97	£1,397.24		£652.28						£9,026.33
ATTENTION OF CLAIR					£1,688.46								£1,688.46
ATTENTION OF DAVE		£1,074.20	£614.70		£725.68								£2,414.58
ATTENTION OF MR MA		£76.50											£76.50
ATTENTION OF PHIL S		£1,669.45											£1,669.45
AUTOMOTIVE LEASIN	£4,894.77	£13,615.15	£12,044.59	£2,764.75	£3,379.07		£4,366.25						£41,064.58
BECKY WALKER	£66.36												£66.36
CHASSIS DEVELOPME		£27.61											£27.61
CHERRIE HARDING AS		£880.04	£72.58										£952.62
EMMA ROBINSON		£596.88	£799.82										£1,396.70
GLIDE RITE	£55.22												£55.22
INTERLEASING			£71.40										£71.40
JOHN CHARLTON	£53.20												£53.20
JUDY GREEN	£90.52												£90.52
MR B DOWD	£114.50												£114.50
WARWICKSHIRE AMB			£72.60										£72.60
WEST MOSSLEY AMB	£689.70	£836.10	£143.80	£37.60	£255.48		£25.00						£1,987.68
Total Voluntary Organi	£6,233.32	£20,461.20	£17,701.20	£5,473.32	£8,607.27		£5,043.53						£63,519.84
Total Income	£11,475.69	£34,501.93	£23,545.77	£8,742.64	£21,345.71		£5,081.13						£104,692.87



Jobs by vehicle report

Jobs by Vehicle Report			
From 01/01/2002 To 30/10/2002			
Registration	Vehicle Description	Customer	
N132 BOX	RENAULT MASTER	AUTOMOTIVE LEASING LTD	
	Job No.	Date	Total Cost
	106	09/05/2002	£55.22
Sub Total			£55.22
Grand Total			£55.22



NHS Income Report

Week ending 04/08/2002

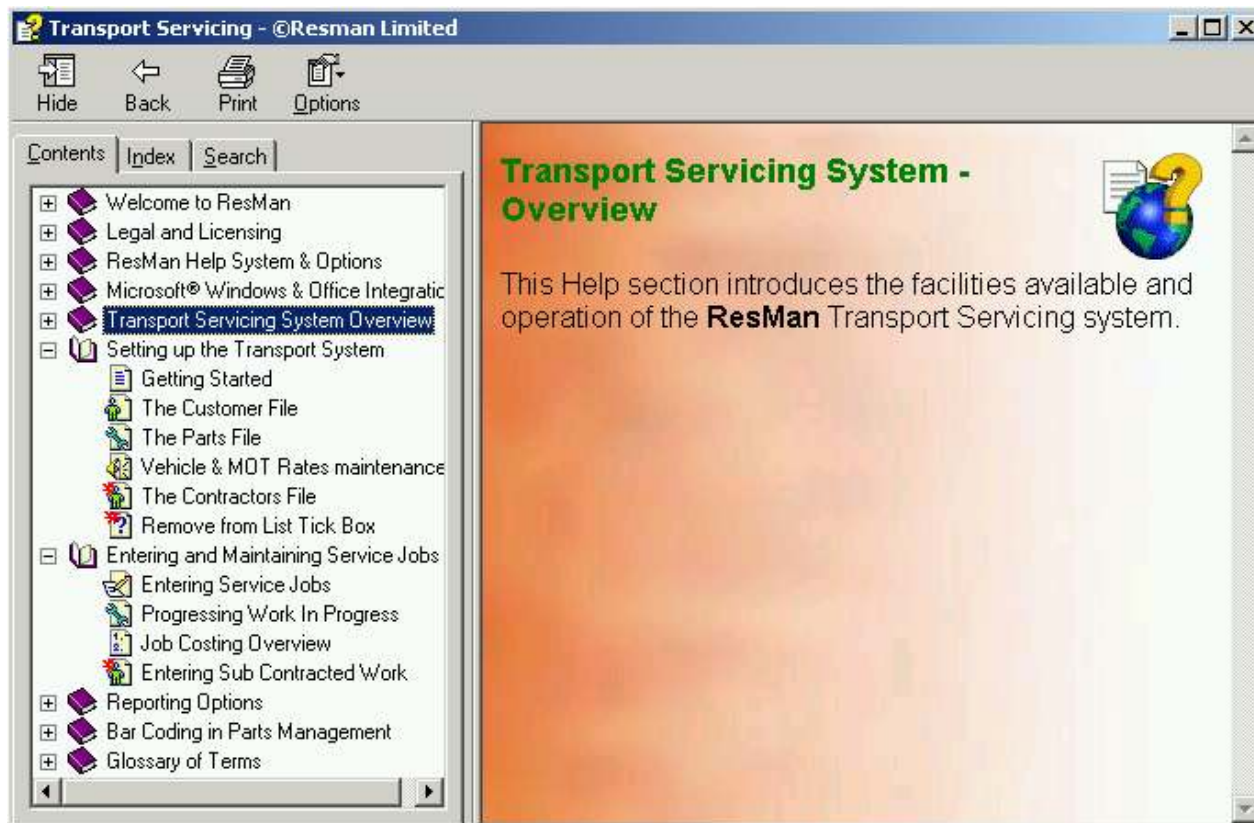
Date	Company	Reg	Labour Hours	Labour Rate	Trade Parts	Work Carried Out
31.07/2002	DUDLEY PRIORITY HEALTH	M448 NOL	3.5	£82.25	£0.00	£0.00
31.07/2002	LEX TRANSFLEET	WU 51 RPZ	0	£0.00	£0.00	£0.00
31.07/2002	LEX TRANSFLEET	WU 51 RPY	0	£0.00	£0.00	£0.00
01.08/2002	LEX TRANSFLEET	WU 51 LSF	0	£0.00	£0.00	£0.00
01.08/2002	LEX TRANSFLEET	W397 CVP	14	£329.00	£0.00	£0.00
01.08/2002	LEX TRANSFLEET	W397 CVP	14.5	£340.75	£0.00	£0.00
01.08/2002	LEX TRANSFLEET	WU 51 GYK	0	£0.00	£0.00	£0.00
01.08/2002	LEX TRANSFLEET	W816 HOB	10.5	£246.75	£0.00	£0.00
01.08/2002	LEX TRANSFLEET	W823 HOB	6.5	£152.75	£0.00	£0.00
01.08/2002	DUDLEY PRIORITY HEALTH	X883 JOG	17	£399.50	£0.00	£0.00
01.08/2002	DUDLEY PRIORITY HEALTH	X883 JOG	17.5	£411.25	£0.00	£0.00
01.08/2002	DUDLEY PRIORITY HEALTH	Y137 ODC	6	£141.00	£0.00	£0.00
01.08/2002	DUDLEY PRIORITY HEALTH	M773 LOP	10	£235.00	£0.00	£0.00
01.08/2002	LEX TRANSFLEET	WU 51 GYJ	1	£23.50	£0.00	£0.00
01.08/2002	LEX TRANSFLEET	W396 CVP	15.5	£364.25	£445.07	£0.00
			116	£2,726.00	£445.07	£0.00

Total No Of Hours Worked: 236

Total Actual Hours Worked: 890.1



Comprehensive on line Help is available...



- **Press function key F1 anywhere in the system to display comprehensive help**
- **Makes the system easy to use even for inexperienced users**
- **Print individual or all help topics**
- **Minimises operator error & increases data accuracy**
- **Lowers training costs**



And a Tech Support Email function...



- **Launched from within the system**
- **All Resman contact information is automatically filled in**
- **The fastest, most modern form of communication is used for support**
- **Means users can log calls without leaving application**
- **Means both user & ResMan operative has a record of the issue**
- **We encourage calls as feedback makes for better software**



Contact details....

**ResMan Limited
22 Rose Lane
Mossley Hill
Liverpool
L18 5ED**

Contact Us...

Telephone	0151 729 0101
Email	sales@resman.co.uk

